5/24/2021 Your CSCSC Dues

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Are You Ready for Summer?

Pool season starts in 87 days!

If you have not yet paid your 2021 annual dues, this email is your reminder to get your payment in online!

As mentioned in our previous updates, pending any forthcoming COVID restrictions, we are preparing for the pool to open on time, with the ongoing improvement and repair projects scheduled to conclude in advance of the 2021 season.

It is important to understand why your dues amount might be different this year:

- Bondholders who were in good standing at the conclusion of the 2020 season and who did not take a payout of the \$77 refund due to pool closure should see a dues payment amount of \$523 when they log in to pay
- Bondholders in good standing who took a payout will see the full \$600 dues amount when they log in to pay
- Bondholders who were not in good standing at the conclusion of the 2020 season will see a different amount

If you purchased a babysitter pass in 2020, it has been automatically rolled over for 2021. Pending clarification on any COVID restrictions, we have temporarily turned off new guest credit purchases. Remember, there is a standard fee charged by our payment processor for all transactions.

If you have any questions, please contact your board at info@capepool.com.

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In preparation for this summer, club bylaws require your household's annual dues to be remitted online on or before April 1, 2021.

To pay, simply:

- 1. Visit <u>capepool.com</u>
- 2. Select *Member Login* from the navigation to jump to Member Splash, our secure payment site
- 3. Use your email of record and password to log in
- 4. Please review (and update if necessary) your family information before you make your payment
- 5. You should see a banner that says, "Your account is not paid..." Click the **HERE** link to proceed
- 6. Select the dues payment. You can also choose to purchase a babysitter pass for 2021 if you did not purchase one in 2020.
- 7. Select the payment method radio button, and click *Next*
- 8. Fill out your payment information, and click Submit order
- 9. You will be taken to an "Order Placed" screen
- 10. You will receive a .pdf invoice as a record of your payment at your email address of record

If you have any questions about your membership or the online dues payment process, please contact your board at info@capepool.com.

Remember, after April 10, 2021, a late fee of \$50 will be assessed, as well as an additional fee of \$50 on the first day of each subsequent month that your dues have not been paid.

See You in May!

Keep an eye on your email inbox for digital updates as the season gets closer. Be sure to get your dues in, and see you and your family soon!

If you have any questions or concerns, please contact your board at info@capepool.com.

-Your CSCSC Board

5/24/2021

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